



KX-NCP500X/V BROCHURE

EVERY
CALL
MATTERS



NCP500 NEW BUSINESS EDITIONS



The NCP500 Express New Business Editions, are designed to meet your business communication needs quickly and easily. Both types of system are designed to provide a range of Business features, integral voicemail, a full range of wired and wireless telephone devices, and a PC application to make using your phone both easy and fast, plus it integrates to other applications.

▶ ONENET ADVANTAGE

The Panasonic NCP500X and NCP500V are now powered by OneNet, an exciting evolution in Panasonic's Unified Communication portfolio.

OneNet Features include:

- One Common feature set available across the entire family of communication platforms, including the TDE and NCP series
- Extensive Feature Transparency Across Multiple Locations and Users
- Delivers scalable solutions for growth and deployment through enhanced IP capacity
- Enhanced Applications, such as Intuitive Multi-party Conference & collaboration and CTI enhancements.

OneNet now enables telephony features to be transparently deployed across multiple networked sites and users. OneNet provides organisations with the ability to create virtual teams across multiple networked sites and share resources more efficiently through key enhancements in features such as Call Distribution, Centralised Voicemail, Multi-party conferencing and Mobile integration.

▶ KX-NCP500X

- ▶ Digital solution designed for 4-12 users
- ▶ Equipped as standard with 4 digital Phone Ports (Expandable to 12)
- ▶ Equipped with 4 Single Line Ports for fax or analogue telephones
- ▶ Expandable for digital and IP telephones
- ▶ Equipped with 2 ports Basic Rate Card
- ▶ Communication Assistant Basic Express as standard for all Users

▶ KX-NCP500V

- ▶ VoIP solution equipped for 8 IP users
- ▶ Equipped as standard with 4 digital Phone Ports (Expandable to 12)
- ▶ Equipped with 4 Single Line Ports for fax or analogue telephones
- ▶ Equipped with 4 port compression card (DSP4)
- ▶ Equipped with 4 SIP Trunk ports
- ▶ Communication Assistant Basic Express as standard for all Users



▶ WIDE CHOICE OF TERMINALS

Both platform supports a whole range of telephone devices - you can choose Network IP telephones that operate on the same cabling as your PC, or digital telephones through to our colour display DECT wireless portable handsets.

Businesses that demand multi-site conference calls - can benefit from the KX-NT700 desktop IP Conference System - improving collaboration, reducing travel costs - and providing that sense of virtual face-to-face meetings.

And with support for a family of analogue devices including fax machines - the KX-NCP500 New Business Editions gives companies an extensive choice of solutions to suit their unique business telephony needs.

NCP500X and NCP500V both come with wall mount brackets as standard.





▶ ENHANCE PRODUCTIVITY AND COLLABORATION WITH COMMUNICATION ASSISTANT

Communication Assistant applications are highly intuitive Unified Communications client solutions that blends easy point and click telephony together with presence and availability, Microsoft Outlook® integration, Unified Messaging and a variety of collaboration tools to simplify and enhance real-time communications for all standard business telephony users. These applications help businesses improve employee efficiency and productivity and help streamline office communications.

Mode	Targeted Solution	Benefits
Communication Assistant Basic Express	Point and click unified communications, included as standard for all desk based or remote workers.	Helps you visually control office communications from your PC.
Communication Assistant Pro	Point and click unified communications for desk based or remote workers. Provides users with real-time presence information.	Helps you visually control all your communications from your PC. Stay informed of users availability in real-time. Provides Agent functionality for informal call centres.
Communication Assistant Supervisor	Team supervisors to monitor employees' call activities.	Helps you to visually manage all your group members telephony activities.
Communication Assistant Operator Console	A company receptionist can use the Console application to quickly and easily handle multiple calls professionally.	Helps you visually control all your communications from your PC using either mouse clicks or quick keyboard operations.



CA Pro

REMOTE WORKER USING SOFTPHONE



CA Basic Express

OFFICE WORKER



CA Operator Console

RECEPTIONIST HANDLING CUSTOMER CALLS



CA Supervisor

SUPERVISOR SUPPORTING TEAM MEMBERS



COMMUNICATION ASSISTANT TOGETHER WITH THE KX-NCP PLATFORMS ENABLES BUSINESSES TO IMPLEMENT UNIFIED COMMUNICATIONS - ENHANCING BUSINESS PRODUCTIVITY.

▶ COMMUNICATION ASSISTANT BASIC EXPRESS

- Enhance user productivity and collaboration
- Simple point and click telephony
- Included as standard for all users
- Expand with CA Pro, CA Supervisor & CA Console as your business grows
- Integrates with Microsoft Outlook application
- Anytime anywhere access to business communications
- Easy 'Drag and Drop' multi party conferencing (requires OneNet)
- Create and Manage multiple Favourites lists using the 'MyList' feature



▶ BUSINESS BENEFITS

- Easy to use solution for daily basic telephony features
- Quickly see who is calling, and link your contacts to reference files
- Easily text chat to busy colleagues no matter what their availability
- Access and control voicemail messages when working at any connected location
- Control call forwarding settings easily
- Get reminder of all missed calls
- IP Camera and door phone integration





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EVERYTHING MATTERS